

ACCESS STATEMENT

Please find outlined below information we hope will ensure you enjoy your stay at the Fenland Guest house regardless of whether your life is affected in some way by a medical condition, disability, impairment or specific learning difficulty.

PRIOR TO YOUR ARRIVAL

Enquiries and reservations may be made by phone or e-mail

- Should you require a taxi to our guest house from Southampton Central Station or Southampton Coach station (5 minutes drive) or Southampton Airport (15 minute drive) taxi services are available. We use several reliable companies and can give you their contact details if required. Some are suitable for wheelchairs.

ON ARRIVAL AT THE GUEST HOUSE

- We have off road parking but no designated disabled area.
- Entrance to The Fenland is via a small step and over a slightly raised threshold.
- We will be more than happy to help with luggage and parking.

RECEPTION AREA

- Reception is on one level

PUBLIC AREAS

- Corridors are well lit and carpeted.
- Breakfast room is carpeted on main entrance level and is accessible from some bedrooms.

TOILETS

- No toilet is available on entrance level.

ACCOMMODATION

- Two en-suite rooms are available on ground floor 1 triple i.e. 3 single beds or double + single and 1 double/twin.
- We do not have adapted bathrooms and grab rails are not in the bedrooms as standard.

ADDITIONAL INFORMATION

- Service dogs (only) are welcome
- A small refrigerator is available on request for medication
- We are able to use the front door in the event of evacuation. The bells will ring continuously if evacuation is necessary. If you require assistance for evacuating please notify us on arrival.

We have tried to be as accurate as possible and have included as much detail as we can in our access statement. If you feel there is something that should be added please help us to improve the information that we provide.

If you require further assistance please call 023 8022 0360

All rooms have the following:-

- * Free wireless internet access
- * Hair dryers available
- * Iron and board available
- * Garage available for cycles
- * Faxing can be arranged

In addition

Payment can be made by some credit cards or cash